DID YOU KNOW?

It is illegal to pour grease or other substances into the sewer or catch basin. Violators can be fined up to \$1,000 for each occurrence.

Non-compliance with city rules and regulations regarding the sewer system can also result in the discontinuance of water service.

See something, say something! Report Illegal Dumping 216.664.DUMP (3867)



WATER POLLUTION CONTROL

12302 Kirby Avenue • Cleveland, Ohio 44108 216.664.2513 | clevelandwpc.com



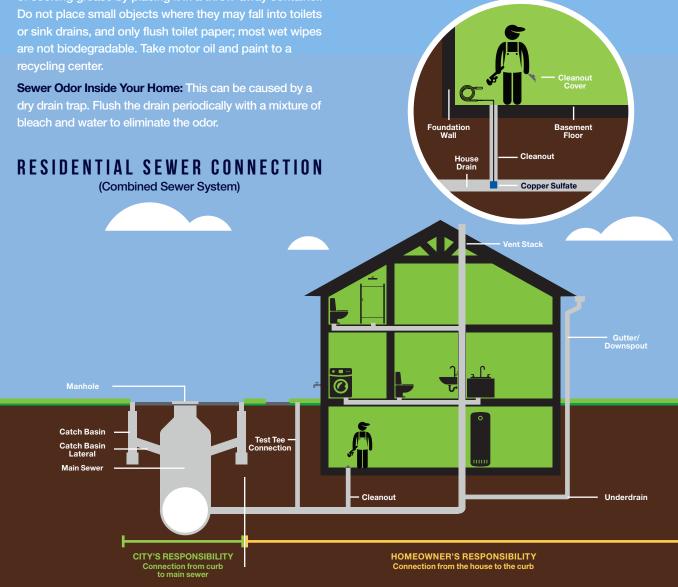
WATER POLLUTION CONTROL **ARE YOU EXPERIENCING** SEWER-RELATED PROBLEMS? CLEVELANDWPC.COM

YOU CAN LESSEN THE CHANCE OF SEWER-RELATED PROBLEMS

Catch Basins: Keep them free of debris. Do not put anything into a catch basin or storm drain that may clog the sewer system or pollute the water, such as grass clippings, leaves, motor oil, concrete, paint, bottles or cans. Clogs in the sewer system can result in street flooding and basement flooding.

Basement Flooding: Do not pour grease or other clogging substances into sinks or toilets. Properly dispose of cooking grease by placing it in a throw-away container.

Tree Root Problems: Tree roots can block and burst sewer pipes and lead to costly repairs if left untreated. If it is determined tree roots are blocking your sewer line, you can snake your connection for relief or you can purchase copper sulfate crystals at any hardware store. Follow the manufacturer's directions for using the copper sulfate to kill tree roots. You also may hire a plumber with root-cutting capability.



If Water Backs Up Into Your Basement

You may notify Water Pollution Control (WPC) to investigate the problem. If the main sewer is found to be flowing properly you will need to hire a licensed and bonded plumber to clear the connection. It is your responsibility to make repairs if the problem in the connection is found between your property and the curb. If you hire a licensed and bonded plumber before contacting WPC, and the problem is found between the curb and the main sewer. then you need to obtain a plumber's receipt noting the exact location of the problem, and contact WPC.

If You Are Planning To Dig, You Must First **Obtain A Permit**

Sewer Repair Permit: Prior to performing sewer repairs, licensed and bonded sewer builders must secure a permit from WPC at its Kirby Avenue office. The permit allows contractors to dig in the tree lawn to make repairs. For sewer measurements and more information about the permit, please contact WPC.

Test Tee Program

If you experience a blockage in the sewer connection, you should hire a licensed and bonded plumber to alleviate the problem. If the problem is found between the curb and the main sewer, then you may submit proof to WPC and ask about your eligibility for the Test Tee Program. For more information about the Test Tee Program, contact WPC.

HOMEOWNER'S RESPONSIBILITY

Vent Stack Gutter/Downspout Under-Drain Cleanout Connection from house to the curb Test Tee Connection

CITY'S RESPONSIBILITY

Connection from curb to main sewer Main sewer Catch basin Catch basin lateral Manhole